

Compliance of World Health Organization Surgical Safety Checklist in a Tertiary care Hospital in Nepal - Prospective Observational Study

Aashish Shah¹, Sunil Basukala², Bhuvan Raj Kunwar³, Puja Thapa³, Niranjana Thapa⁴

¹ Assistant Professor, Department of Anaesthesia, Nepalese Army Institute of Health Sciences, Bhandarkhal, Sanobharyang, Kathmandu, Nepal

² Assistant Professor, Department of Surgery, Nepalese Army Institute of Health Sciences, Bhandarkhal, Sanobharyang, Kathmandu, Nepal

³ Associate Professor, Department of Anaesthesia, Nepalese Army Institute of Health Sciences, Bhandarkhal, Sanobharyang, Kathmandu, Nepal

⁴ Medical Officer, Nepalese Army Institute of Health Sciences, Bhandarkhal, Sanobharyang, Kathmandu, Nepal

Corresponding Author

Dr Sunil Basukala,
Consultant General Surgeon
Assistant Professor,
Department of Surgery,
Nepalese Army Institute of Health Sciences,
Bhandarkhal, Sanobharyang,
Kathmandu,
Nepal
Email: sunil.basukala@naihs.edu.np

Keywords

Checklist; compliance; patient safety; surgery

Online Access



DOI: 10.64556/mjsbh.v24i2.643

Date of Submission - 2025 Mar 12

Date of Acceptance - 2025 Oct 15

© The Author(s) 2025. This work is licensed under a Creative Commons Attribution 4.0 International License. (CC BY-NC)



INTRODUCTION

Surgery has been one of the fundamental aspects of medical care since ages. Increase in incidence of disease conditions has led to increase need of surgical intervention, which in turn has played an integral part in global healthcare delivery.^{1,2} Millions of people undergo surgery annually worldwide and sometimes surgery is the only option of treatment. Surgical interventions account for 13% of world's total disability-adjusted life years.³ It is done to alleviate and cure diseases, and save lives, on the other

Abstract

Introduction: Inhalational anaesthesia is a preferred technique of induction in children. Halothane has been commonly used for inhalational induction. Sevoflurane with low blood gas solubility and pleasant odor allows rapid induction, early and smooth emergence. The study was conducted to observe effects of sevoflurane and halothane on hemodynamics during induction of general anaesthesia using laryngeal mask airway in children.

Methods: This prospective, observational study was conducted among 60 ASA PS I children aged 2 - 12 years. The two groups of children undergoing surgery with halothane and sevoflurane induction were compared. Heart rate, mean arterial pressure and complications were observed between two groups.

Results: The two groups were comparable in terms of age, weight, sex distribution, ASA status and surgical procedure. There was no significant difference in heart rate and mean arterial pressure during pre - induction, loss of eyelash reflex, immediately after LMA insertion and then 3 mins and 5 mins later. There were two cases of arrhythmia in halothane group and two cases of laryngospasm in sevoflurane group.

Conclusions: There was no significant difference in effects of sevoflurane and halothane on hemodynamics during induction of general anaesthesia using LMA in paediatric patients. Hence, both agents can be safely used.

Delivery of safe and standard healthcare is of utmost importance in modern era and there is no room for errors. With development of the newer technology and equipment, healthcare delivery has become safer. Further checklist, protocols, standard operative procedures play significant role in minimizing errors during surgery in the operation theatre. World Health Organization (WHO) has taken a number of global and regional initiatives to address surgical safety and has concentrated on a fact that "Safe Surgery Saves Lives".⁸ WHO published the WHO Surgical Safety Checklist in 2008 in order to increase the safety of patients undergoing surgery.⁹ The checklist serves to remind the surgical team of important items to be performed before and after the surgical procedure in order to reduce adverse events such as surgical site infections or retained instruments.^{9,10} Even though there are guidelines and protocol for patient safety, there seems to be lack in compliance in following these safety guidelines which contributes to mishaps and endangers patient safety.

This study aims to find out the compliance of WHO surgical safety checklist and contribute to safety of surgical patients in Shree Birendra hospital, Chhauni, Kathmandu, Nepal.

METHODS

This is a prospective, observational study done at Shree Birendra Hospital, a 630- bedded tertiary care military hospital located in Chhauni, Kathmandu, Nepal. The data was collected over a period of six months from July 2022 to December 2022, where a total of 400 patients undergoing elective surgical procedures were included. All patients with age more than 18 years, undergoing elective surgical procedures were included in this study whereas patients below 18 years and patient undergoing emergency surgical procedures were excluded from the study. For calculation of the sample size, Cochran formula was used,

$$\text{Sample size (n)} = Z^2 p.q / e^2$$

Where,

$$Z = \text{Confidence interval, (95\% = 1.96)}$$

P = Prevalence for maximum compliance of the checklist is 50% (assumption)

$$q = (1-p) = (1-0.5) = 0.5$$

e = margin of error 5%

Hence, sample size = 385

However, a total of 400 samples were taken for the study. Data were collected from seven departments of the hospital- GI and General surgery, Urosurgery, Orthopedics, Obstetrics and Gynaecology, Ear, nose, and throat (ENT)

surgery, Neurosurgery and Ophthalmology. The WHO surgical safety checklist is routinely used for all surgical procedures in the present institution. It is conducted by the nursing staffs, anaesthesia and surgery residents and consultants. A detailed clinical history and thorough clinical examination were done and recorded in a predesigned proforma. The data for the compliance of use of surgical safety checklist were collected from the WHO surgical safety checklist in the case sheet of the patient who underwent surgical procedures, and its compliance were checked based on completion of Sign In, Time out and Sign Out part of the checklist. Statistical analysis was performed by using the IBM SPSS version 24.0. Quantitative data were presented as mean and SD. Qualitative data were presented as number and percentage. The study was approved by the Ethics Committee Reg. no. 733, Institutional review Committee (IRC) of Nepal Army Institute of Health Sciences (NAIHS).

RESULTS

A total of 400 patients were included in this study, the distribution of elective cases across different specialties has been illustrated in Table 1.

Table 1: Speciality of the elective cases among patients

Specialty of the elective cases	Total N (%)
General and GI surgery	156 (39%)
Urosurgery	55 (13.75%)
Orthopedics	67 (16.75%)
Gynecology	47 (11.75%)
Neurosurgery	35 (8.75%)
Ophthalmology	23 (5.75%)
ENT	17 (4.25%)
Total	400 (100%)

The compliance for the Sign-in Period was assessed based on WHO Surgical Safety Checklist items. Patient confirmation of identity, site, procedure, and consent were reported as complete in 371 (92.75%) cases and incomplete in 29 (7.25%) cases. Site marking was indicated and completed in 275 (68.75%) cases, while it was not indicated in 125 (31.25%) cases. Hair removal was marked as complete in 376 (94%) cases and incomplete in 24 (6%) cases. The placement and functioning of a pulse oximeter were complete in 387 (96.75%) cases and incomplete in 13 (3.25%) cases. Allergy-related checks were reported as complete in 389 (97.25%) cases and incomplete in 11 (2.75%) cases. For the assessment of difficult airway or aspiration risk, 347 (86.75%) cases were marked as complete, and 53 (13.25%) cases were incomplete. The evaluation of the risk of > 500mL blood loss (or 7 mL / kg for children) showed 353 cases (88.25%) were complete, and 47 (11.75%) cases were incomplete. This has been demonstrated in Table 2.

Table 2: Compliance with WHO Surgical Safety Checklist for Sign-in Period

Checklist items	N (%)
Patient confirmed identity, site, procedure, and consent Complete Incomplete	371 (92.75%) 29 (7.25%)
Site marked Not indicated Indicated	275 (68.75%) 125 (31.25%)
Hair removal Complete Incomplete	376 (94%) 24 (6.0%)
Pulse oximeter placed and functioning Complete Incomplete	387 (96.75%) 13 (3.25%)
Allergy Complete Incomplete	389 (97.25%) 11 (2.75%)
Difficult airway or aspiration risk Complete Incomplete	347 (86.75%) 53 (13.25%)
Risk of > 500mL blood loss (7 mL / kg for children) Complete Incomplete	353 (88.25%) 47 (11.75%)

During the Time-Out period of the WHO Surgical Safety Checklist, compliance with various checklist items were assessed. The confirmation of all team members introducing themselves by name and role were reported as complete in 348 (87%) cases and incomplete in 52 (13%) cases. Verbal confirmation of the patient's name, surgical site, and procedure by the Surgeon, Anaesthesia, and Nurse were complete in 371 cases (92.75%). Crucial events anticipated by the surgeon, anaesthetist, and Nursing Team were marked as complete in 345 (86.25%) cases and incomplete in others. Antibiotic prophylaxis administered within 60 minutes before incision was complete in 371(92.75%) cases. Essential imaging display was complete in 140 (35%) cases, while 260 (65%) cases were incomplete as depicted in Table 3.

For the Sign-Out period of the WHO Surgical Safety Checklist, adherence to the checklist items was assessed. Oral confirmation of the name of the procedure was reported as complete in 294 (73.5%) cases and incomplete in 106 (26.5%) cases. Regarding the oral confirmation of the completion of instrument, sponge, and needle counts, it was complete in all 400 (100%) cases. The collection of surgical specimens and labelling was complete in 358 (89.5%) cases, incomplete in 3 (0.75%) cases, and not applicable in 40 (10%) cases.

Table 3: Compliance with WHO Surgical Safety Checklist for Time- Out period

Checklist items	N (%)
Confirm all team members introduced themselves by name and role Complete Incomplete	348 (87%) 52 (13%)
Surgeon, Anesthesia and Nurse verbally confirm the patient's name, Surgical Site, Procedure Complete Incomplete	371 (92.75%) 29 (7.25%)
Crucial events anticipated by surgeon, anesthetist and Nursing Team Complete Incomplete	345 (86.25%) 55 (13.75%)
Antibiotic prophylaxis given within 60 min before incision Complete Incomplete	371 (92.75%) 29 (7.25%)
Essential imaging displayed Complete Incomplete	140 (35%) 260 (65%)

Equipment-related problems were reported as complete in 128 (32%) cases and incomplete in 272 (68%) cases. Lastly, oral confirmation of key concerns for recovery and management was complete in 213 (53.25%) cases and incomplete in 187 (46.75%) cases as shown in Table 4.

Table 4: Compliance with WHO Surgical Safety Checklist for Sign- Out period

Checklist items	N (%)
Oral confirmation of name of procedure Complete Incomplete	294 (73.5%) 106 (26.5%)
Oral confirmation of completion of instrument, sponge, and needle counts Complete Incomplete	400 (100%) 0
Collection of surgical specimen and labelling Complete Incomplete Not applicable	358 (89.5%) 03 (0.75%) 40 (10%)
Equipment-related problems Complete Incomplete	128 (32%) 272 (68%)
Oral confirmation of key concerns for recovery and management Complete Incomplete	213 (53.25%) 187 (46.75%)

DISCUSSION

The Surgical Safety Checklist, formulated by the WHO, is designed to elevate patient safety standards. The objective of this study was to identify areas of non-compliance and inefficiency within our perioperative procedures. By doing so, we aimed to develop a comprehensive strategy to effectively implement the checklist, leading to heightened perioperative patient safety and a reduction in postoperative complications. Furthermore, our study aimed to enhance understanding and awareness among our staff about the importance of employing this checklist in our routine operations.

In our study, we found an overall compliance rate of 312 (78%), with the Sign-in phase displaying the highest adherence at 342 (85.5%). However, the compliance rates for the Time-out and Sign-out phase were slightly lower, at 315 (78.75%) and 278 (69.5%), respectively. These findings closely parallel a study, where lower levels of compliance were observed for the “time-out” and “sign-out” phase of the checklist when compared to the “sign-in” phase.^{10,11} In a systematic review conducted by Borchard et al in 2012, it was noted that the adherence to the surgical checklist varied widely, ranging from 12% to 100%, with an average compliance rate of 75% with the highest level of compliance 90%, was observed during the Time-out phase of the checklist.¹² The variation in adherence rates between the initial and subsequent sections of the checklist could potentially be attributed to the contrasting nature of these segments. The initial section is more focused on documentation and paperwork, whereas the latter two sections necessitate active verbal communication among the surgical team members within the operating theater. This distinction in communication dynamics might have contributed to the differences in compliance rates observed. The underlying reason for this inconsistency could be a lack of awareness concerning the safety benefits linked to proper implementation of the checklist.^{13,14}

The compliance rate for evaluating the risk of bleeding 353 (88.25 %) and difficult airway 347 (86.75%) during the “sign-in” phase was comparatively low. This was often attributed to the perception among surgeons that these steps were of lesser significance, especially when dealing with patients who appeared to be in good health. During the “time-out” phase, 315 (78.75%) cases were fully completed, while 85 (21.25 %) remained incomplete. Among the completed cases, patient identities were successfully reconfirmed, but in 52 (13%) cases, this crucial step was missing. Additionally, antibiotic prophylaxis was administered in only 370 (92.75 %) cases. Moving to the “sign-out” phase, 278 (69.5%) cases were fully completed, whereas remaining was left incomplete. Within the completed cases, counts for instruments, sponges,

and needles were properly conducted in 100% of cases. Equipment-related issues were documented in 128 (32%) cases. In a study by Vogts et al they observed a notable omission of the Sign Out phase similar to our study which raises concerns about the potential for missed information that could compromise postoperative care.¹⁴ It is crucial to recognize the inherent limitations of our study, which primarily pertain to its localized nature and potential lack of immediate generalizability to other tertiary care hospitals.^{15,16}

Surgery plays a crucial role in the modern healthcare setup by providing solutions to a wide range of medical conditions. Be it lifesaving emergencies or planned elective operations, surgery has the potential to alleviate patients' suffering and improve their quality of life. Unfortunately, there have been many instances where despite best intentions on the part of health care givers, surgery has resulted in adverse outcomes.¹⁴⁻¹⁶ Despite these constraints, our study serves as a valuable model for conducting comparable assessments in other prominent healthcare establishments.

CONCLUSIONS

Our study provides valuable information about the checklist compliance at our tertiary care hospital. We identified areas that require specific interventions and commendable successes by comparing our results to current worldwide standards. Our study calls for promoting interdisciplinary cooperation, putting in place programs for ongoing training, and creating an environment where patient safety is prioritized.

ACKNOWLEDGEMENT

All the OT staffs and members of Department of Surgery and Anaesthesiology of Shree Birendra Hospital (SBH), Chhauni, Kathmandu, Nepal.

REFERENCES

1. Sewell M, Adebibe M, Jayakumar P, Jowett C, Kong K, Vemulapalli K, et al. Use of the WHO surgical safety checklist in trauma and orthopaedic patients. *Int Orthop*. 2011 Jun;35(6):897-901 DOI: [10.1007/s00264-010-1112-7](https://doi.org/10.1007/s00264-010-1112-7) PMID: 20730425 PMCID: PMC3103968
2. Weiser TG, Haynes AB. Ten years of the Surgical Safety Checklist. *Br J Surg*. 2018 Jul;105(8):927-9 DOI: [10.1002/bjs.10907](https://doi.org/10.1002/bjs.10907) PMID: 29770959 PMCID: PMC6032919

3. Mersh AT, Melesse DY, Chekol WB. A clinical perspective study on the compliance of surgical safety checklist in all surgical procedures done in operation theatres, in a teaching hospital, Ethiopia, 2021: A clinical perspective study. *Ann Med Surg*. 2012. 2021 Sep;69:102702 DOI: [10.1016/j.amsu.2021.102702](https://doi.org/10.1016/j.amsu.2021.102702) PMID: 34429958 PMCID: PMC8371191
4. Walker IA, Reshamwalla S, Wilson IH. Surgical safety checklists: do they improve outcomes? *Br J Anaesth*. 2012 Jul;109(1):47-54 DOI: [10.1093/bja/aes175](https://doi.org/10.1093/bja/aes175) PMID: 22649183
5. Weiser TG, Regenbogen SE, Thompson KD, Haynes AB, Lipsitz SR, Berry WR, et al. An estimation of the global volume of surgery: a modelling strategy based on available data. *Lancet Lond Engl*. 2008 Jul 12;372(9633):139-44 DOI: [10.1016/S0140-6736\(08\)60878-8](https://doi.org/10.1016/S0140-6736(08)60878-8) PMID: 18582931
6. Gawande AA, Thomas EJ, Zinner MJ, Brennan TA. The incidence and nature of surgical adverse events in Colorado and Utah in 1992. *Surgery*. 1999 Jul;126(1):66-75 DOI: [10.1067/msy.1999.98664](https://doi.org/10.1067/msy.1999.98664) PMID: 10418594
7. Kable AK, Gibberd RW, Spigelman AD. Adverse events in surgical patients in Australia. *Int J Qual Health Care J Int Soc Qual Health Care*. 2002 Aug;14(4):269-76 DOI: [10.1093/intqhc/14.4.269](https://doi.org/10.1093/intqhc/14.4.269) PMID: 12201185
8. Safe surgery [Internet]. [cited 2023 Aug 25]. Available from: <https://www.who.int/teams/integrated-health-services/patient-safety/research/safe-surgery>
9. Toru HK, Aman Z, Ali MH, Kundi W, Khan MA, Ali F, et al. Compliance with the World Health Organization surgical safety checklist at a tertiary care hospital: a closed loop audit study. *Cureus*. 2023 May;15(5) DOI: [10.7759/cureus.39808](https://doi.org/10.7759/cureus.39808)
10. Allene MD. Clinical audit on World Health Organization surgical safety checklist completion at Debre Berhan comprehensive specialized hospital: a prospective cohort study. *Int J Surg Open*. 2020 Jan 1;24:161-5 DOI: [10.1016/j.ijso.2020.05.013](https://doi.org/10.1016/j.ijso.2020.05.013)
11. Basukala S, Shrestha O, Thapa N, Karki S, Pandit A, Thapa BB, et al. How informed is informed consent?-Evaluating the quality of informed consent among surgical patients in a tertiary care hospital in Nepal. *Plos one*. 2023 Jul 10;18(7):e0288074 DOI: [10.1371/journal.pone.0288074](https://doi.org/10.1371/journal.pone.0288074) PMID: 37428760 PMCID: PMC10332608
12. Borchard A, Schwappach DLB, Barbir A, Bezzola P. A systematic review of the effectiveness, compliance, and critical factors for implementation of safety checklists in surgery. *Ann Surg*. 2012 Dec;256(6):925-33 DOI: [10.1097/SLA.0b013e3182682f27](https://doi.org/10.1097/SLA.0b013e3182682f27) PMID: 22968074
13. Rydenfalt C, Johansson G, Odenrick P, Akerman K, Larsson PA. Compliance with the WHO Surgical Safety Checklist: deviations and possible improvements. *Int J Qual Health Care J Int Soc Qual Health Care*. 2013 Apr;25(2):182-7 DOI: [10.1093/intqhc/mzt004](https://doi.org/10.1093/intqhc/mzt004) PMID: 23335056
14. Vogts N, Hannam JA, Merry AF, Mitchell SJ. Compliance and quality in administration of a Surgical Safety Checklist in a tertiary New Zealand hospital. *N Z Med J*. 2011 Sep 9;124(1342):48-58, DOI: [10.1136/bmjopen-2018-022882](https://doi.org/10.1136/bmjopen-2018-022882) PMID: 30559155 PMCID: PMC6303739
15. Basukala S, Thapa N, Pathak BD, Mishra R, Gautam AR, Karki S, et al. Contributing Factors of Elective Surgical Case Cancellation: A Cross-Sectional Descriptive Study. *Med J Shree Birendra Hosp*. 2022 Jul 7;21(1):42-8 DOI: [10.3126/mjsbh.v21i1.41355](https://doi.org/10.3126/mjsbh.v21i1.41355)
16. Azhar H, Zaib N, Arif H, Jamil F, Waseem T. Clinical audit of compliance with WHO Surgical Safety Checklist in a private tertiary care surgical facility. *ASR*. 2022 Mar 30;3(1):27-30.1, DOI: [10.1093/bjs/znac269.237](https://doi.org/10.1093/bjs/znac269.237)