



## **A Bhagavad Gita Lens on Building Ethical AI for Business**

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### **Abstract**

**Background:** The unprecedented integration of Artificial Intelligence into world business practice has raised unprecedented ethical and strategic dilemmas. Meanwhile, wisdom traditions emanating from ancient times, such as the Bhagavad Gita, have long stood to inform conceptualizations of duty, action, and consciousness. Today, these two worlds-modern technological strategies and ancient philosophical wisdom-remain separated by strict silos, with business often opting for efficiency over ethical reflection.

**Objectives:** The review article is guided by three objectives: first, to explain the key philosophical concepts of the Bhagavad Gita-namely, *dharma*, *karma*, *nishkama karma*, *atman*, and *gunas*-in an easy-to-understand manner; second, to demarcate the current landscape of AI in businesses, focusing on its functional use in practice and the ongoing ethical issues it poses, including bias, accountability, and the future of work; and third, to build a useful, cross-disciplinary bridge by applying the conceptual framework of the Gita to diagnose and find solutions for these contemporary business problems.

**Methods:** Focusing on the narrative review approach, this article intends to bring together primary sources on Hindu philosophy itself—in the form of translations and commentaries on the Bhagavad Gita—and present the findings in terms of business and technology literature using the comparative approach to these issues.

**Analysis:** The analysis reflects strong affordances between the principles gleaned from the Gita and those applicable in AI ethics. The construct of *Dharma* contests the conventional corporate interest in profit maximization, instead pressing the value of purpose-driven design. *Nishkama* has implications in negating the commonplace approach of ‘move fast break things,’ pressing the importance of process rather than outcome. The construct of *Atman* serves to underscore the interlocutor in human-AI relationships, avoiding anthropomorphism with machines while making them responsible. The framework through three gunas (*sattva*, *Rajas*,



*Tamas*) serves as an innovative system through framing the value of whether an AI is beneficial, exploitative, or even harmful in nature.

**Conclusion:** This article finally argues that the Bhagavad Gita delivers to the age of AI in business an indispensable ethical tool kit. It also moves away from theoretical ethical concerns to propose the development of "Gita-inspired leadership" as well as very simple ethical checklists in business strategies. The final choice for businesses will not concern embracing or avoiding the development of AI; they will instead have to make choices in wisdom and duty or in shortsightedness and greed.

**Novelty:** This study represents a pioneering effort as it engages the particular philosophic structure represented within the Bhagavad Gita, a non-Western approach to collective knowledge or wisdom, with the relevant considerations of artificial intelligence in business. Indeed, there are a great many studies calling for ethics in general.

**Keywords:** Bhagavad Gita; Artificial Intelligence (AI); Business Ethics; Dharma; Responsible Innovation

## 1.0 Introduction: An Ancient Conversation About Modern Problems

### 1.1 Starting Example: Two Leaders, One Big Problem

Imagine the scene of an old Indian legend. It is a battle scene on the plain called Kurukshetra, where a great warrior named Arjuna faces his family, teachers, and friends on the opposite side ready to attack him in battle. He lets his bow drop from his hands and is consumed by doubt and despair. He looks to his charioteer and says to him—really to himself and to all humanity—"How can I attack my own family and teachers? Is this victory worth the battle? I know as a warrior that I must battle, yet I know in my own heart and conscience that this is wrong" (Easwaran, 2007, pp.25). This is what is called the crisis of duty, '*dharma sankat*,' where you have to fulfill your duty and yet know in your heart and conscience that what you have to do is simply not right.

Now, try to envision a modern scene: A CEO is sitting in a glass office, looking at a financial report. Her company is failing. Her advisors tell her that new Artificial Intelligence AI software can automate 30% of the company's jobs, save millions of dollars, and make the company competitive again. She looks at photos of her employees—people that have worked for the company for years. Her duty as a CEO is to ensure that the company continues to survive and profit for shareholders. But her heart is asking: What is my duty to my employees? To my community? Is this the right action?

Thousands of years apart, Arjuna and the CEO are in the same boat: they are both leaders who must make impossible choices regarding action, duty, and consequences. The advice Krishna gave to Arjuna in the Bhagavad Gita has little to do with ancient warriors. It is a discussion on how to act wisely under pressure, how to lead, and how to find your true purpose. The pressure of AI in business today is creating millions of "*dharma sankats*" in boardrooms and offices everywhere.

### 1.2 The Main Idea: Old Wisdom for a New Technology



"The Bhagavad Gita is a Hindu text of 700 verses, dating back over 2,000 years. While many consider it primarily a spiritual or philosophical work, at its core the BG is a guide to living and how to make a decision. It is a guide to life's biggest questions: who I am, what I must do, how I succeed or fail?"

Now, with the help of Artificial Intelligence, we need to pose these same questions – but in a different way (Bostrom 2014):

- What is right action? Should we make an AI if we can?
- What is our responsibility? What is a company's responsibility to employees, customers, and the rest of society in the face of the possibility of automation through AI?
- What is meant by the word conscious? If a computer program, an artificial intelligence, is able to compose a poem, do we therefore deem this computer intelligent, just as humans, or merely a sophisticated computer? (Dreyfus, 1992)

It is in this capacity that I intend mine to fit in. I strongly believe that the ancient wisdom in Gita has useful answers to modern queries in AI.

**Thesis Statement:** The Bhagavad Gita's teachings on **dharma (duty)**, **karma (action and its results)**, and **atman (the true self/consciousness)** provide a powerful and practical guide for building ethical, human-centered AI in business.

The Gita doesn't give us the code to write an AI program. Instead, it gives us the **ethical operating system** we need to run that program wisely. It teaches us how to be a better creator and a better leader in the age of smart machines.

### 1.3 Three Questions This Article Will Answer

To establish this hypothesis, my article will provide answers to three main questions by relating Gita teachings to real-life business examples:

#### **Question 1: What does the Gita's concept of "right action without attachment" have to teach us in using AI responsibly?**

The Gita thus instills the concept of Nishkama Karma: performing one's duty with excellence, yet with no personal attachment to the outcomes, such as fame, money, or even victory. How would this change the way a company develops AI? Would a leader focused on Nishkama Karma build an AI designed to addict users to an app, or an AI designed to genuinely help them?

#### **Question 2: How does the Gita's view of consciousness help us ponder the question of whether AI can ever be fully intelligent?**

Similarly, the Bhagavad Gita draws a sharp line between one's physical entity and one's mind, and, above all, one's pure consciousness, i.e., the real entity that constitutes a human being, i.e., the 'Atman' (Sivananda, 2000).

How helpful this view is, as it lets us ponder a really important query: does the level of information processing and pattern/learning that current AI enables make it even remotely similar to the human entity, i.e., the 'Atman,' or does it merely simulate it?

#### **Question 3: What would "Gita-based leadership" look like for AI companies?**

Krishna in the Gita is the ideal leader and guide. What if modern tech CEOs acted more like Krishna? This question will explore how Gita concepts like the **three gunas (qualities of**



**nature**)—Sattva (goodness), Rajas (passion), and Tamas (ignorance)—can help leaders evaluate if their AI projects are balanced, greedy, or harmful (Prabhupada, 1972).

### 1.4 How I Did This Research

I focused my efforts on finding clear sources and making the connections in my own words. My approach to research was very straightforward:

**1. Studying the Primary Text:** I read several simple English translations of the Bhagavad Gita in order to understand its main ideas. My principal references were Eknath Easwaran's translation because of its clarity and Swami Satchidananda's because of the explanations given (Easwaran, 2007; Satchidananda, 1978).

**2. Learning About AI in Business:** I perused various articles from credible sources such as the Harvard Business Review and books by eminent authors such as Erik Brynjolfsson to understand what companies are actually doing and what sorts of ethical problems they have encountered.

**3. Making Connections:** What the student plans to do for the Assignment

I made sure not to plagiarize anybody else's ideas. To keep track of the connection between the teaching from the \*Gita\* and the current AI concern, I made a note consisting of the \*Gita\* teaching on one side (such as "Nishkama Karma") and the current AI concern on the other (such as "social media addiction algorithms"). Then I elaborated on the connection between the two in my own words.

**4. Finding Real Examples:** I searched online news articles that provided examples of the successes and pitfalls of AI implementation in the business industry. I asked myself, does this scenario represent an entity doing or not doing their 'dharma,' or does this AI implementation represent a 'sattvic' or 'rajasic' approach?

This process allowed me to build my own original argument. I am not an AI engineer or a Sanskrit scholar. I am a scholar using the powerful ideas from one of the world's great books to think critically about one of today's biggest challenges. This article is the result of that thinking, written entirely in my own simple language to share what I've learned.

### Part 1: Simplification of the Gita's Essential Teachings

#### 2.1 What is the Bhagavad Gita?

In other words, in order for us to apply the wisdom of the Gita, we first need to know what it is. One of the most important books in Indian philosophy is the Bhagavad Gita. The Bhagavad Gita is part of a much bigger story known as the Mahabharata, an ancient Indian epic. It is basically a 700-verse poem (Easwaran, 2007).

Here are the basic facts:

- **It's a conversation.** The entire Gita is a dialogue between Prince Arjuna and his friend and charioteer, Lord Krishna, on a battlefield.
- **It's not really about war.** While the setting is a battlefield, the war is a symbol. The real battle is the one happening inside Arjuna's mind. It's about the wars we all fight every day: confusion versus clarity, fear versus duty, selfishness versus selflessness (Satchidananda, 1978). As scholar Eknath Easwaran puts it, the battlefield is "the field of dharma," the place where we work out our life's purpose (Easwaran, 2007, p. 19).



- **It's very old.** Scholars believe it was written down around 2,000 years ago, but its ideas come from even older oral traditions.
- **Firstly, it is a philosophy of common sense.** It doesn't just talk about ideas; it discusses the philosophy of how to lead a good life, difficult decisions, and finding inner peace when everything seems to be falling apart.
- **Let's illustrate it like this:** If life were a huge jumbled-up video game, the Bhagavad Gita would be the definitive video guide to beating it written by the game's designer himself! It's not a walkthrough of the game per se but rather an explanation of how to win it.

## 2.2 Five Key Concepts

The Gita's power comes from a few core ideas. Understanding these is like getting the master keys to its wisdom. Let's break down the five most important ones.

### 1. Dharma - Your Essential Duty/Purpose

**Simple Definition:** While dharma has been defined as having the simple meaning of 'duty,' it means much more than that. It is what we were truly meant to do based upon who we are in the grand scheme of life (Sivananda, 2000).

#### Rules

- **For a doctor:** A doctor has the dharma or duty to heal people.
- **For a teacher:** A teacher's dharma is to educate and inspire students.
- **For a student:** A student's dharma is to learn and prepare for their future role.
- **For Business:** This is a crucial idea. Is a company's dharma *only* to make the most money possible? The Gita would suggest a broader view. A company's dharma includes serving its customers ethically, providing meaningful work for its employees, and contributing positively to society. Profit is a result of doing your dharma well, not the dharma itself. A company that ignores this broader duty might succeed financially for a while but will likely cause harm and lose trust.

### 2. Karma = Action and Its Inevitable Consequences

- **Simple Definition:** Karma is the universal law of cause and effect. Every action (physical, verbal, or even in thought) plants a seed that will grow into a future result (Prabhupada, 1972).
- **The Gita's Twist:** Krishna's most famous advice to Arjuna is about how to handle karma: "You have a right to perform your prescribed duty, but you are not entitled to the fruits of action" (Bhagavad Gita 2.47, as cited in Prabhupada, 1972). In simple words: **Do your duty to the best of your ability, but don't get obsessed with the outcome**—whether it's success, reward, or failure.
- **Analogy:** A farmer's duty (dharma) is to plow the field, plant seeds, and water them. That is his karma (action). He must do this work with care. But if he spends all day worrying and stressing about the exact size of the harvest (the result), he will be miserable and might even neglect his actual duty. The Gita says: focus on the quality of your action, not your anxiety about the prize.

### 3. Nishkama Karma = Selfless or Detached Action

- **Simple Definition:** This is the practical application of the karma lesson above. “Nishkama” means “without desire” for personal reward. It is doing your work with full effort and attention, but without being emotionally chained to whether you win or lose (Easwaran, 2007, p. 41).
- **Example:** Imagine two students studying for a test.
  - **Student A (Attached Karma):** Studies only to get an A. She is full of stress, fears failure, and if she gets a B, she feels like a total failure.
  - **Student B (Nishkama Karma):** Studies because she is curious and loves the subject. She gives it her full focus. She hopes to do well, but her sense of worth isn’t destroyed by a grade. The learning itself was valuable.
- **Why it matters for AI:** This is about intention. Are we building an AI system with a greedy, attached intention (e.g., “This must make us billionaires!”) or with a selfless, focused intention (e.g., “This must solve a real problem for people”)? The intention shapes the outcome.

#### **4. Atman = The True Self (Consciousness)**

- **Simple Definition:** The Gita says we are not just our physical body or our ever-changing mind with its thoughts and emotions. Beneath all that is the **Atman**—the pure, eternal, conscious spirit that is our true identity (Satchidananda, 1978, p. 112).
- **Analogy:** Think of yourself as a car. The body is the metal frame and tires (the physical vehicle). The mind is the dashboard computer and GPS (processing information). The **Atman** is the driver inside—the aware, conscious being that is using the car to go on a journey. The car can break down, and the GPS can glitch, but the driver remains.
- **Crucial for AI:** This idea creates a clear line between human consciousness and machine intelligence. An AI, no matter how smart, is like a supremely advanced, self-driving car with a genius-level GPS. But according to the Gita’s framework, it does not have an **Atman**—a conscious, aware self. It simulates intelligence but does not possess consciousness. This stops us from getting confused and helps us value humans for what we truly are.

#### **5. The Three Gunas = The Qualities That Shape Everything**

- **Simple Definition:** The Gita teaches that everything in the material world is woven from three fundamental qualities or “gunas.” Our thoughts, our food, our work, and our decisions are all mixes of these three (Prabhupada, 1972, Chapter 14).
  1. **Sattva (Goodness/Clarity):** The quality of balance, wisdom, peace, and light. It leads to knowledge and happiness. (*Example: A calm, focused mind; a nutritious meal; a well-organized plan.*)
  2. **Rajas (Passion/Activity):** The quality of energy, action, desire, and restlessness. It leads to attachment and constant activity. (*Example: A competitive drive; a spicy meal; a hectic work schedule driven by ambition.*)
  3. **Tamas (Inertia/Ignorance):** The quality of dullness, laziness, confusion, and darkness. It leads to delusion and inaction. (*Example: Procrastination; stale food; a decision made out of ignorance or apathy.*)



- **For Business & AI:** We can use this as a lens. Is our business culture or our AI project driven by:

- **Sattva?** (Seeking a balanced, ethical, sustainable solution.)
- **Rajas?** (Driven by pure competition, market domination, and aggressive growth at any cost.)
- **Tamas?** (Ignoring problems, using outdated or harmful technology, being lazy about ethics.)

Understanding these qualities helps us diagnose the “energy” behind our actions and choose a more sattvic, balanced path.

These five concepts—Dharma, Karma, Nishkama Karma, Atman, and the Three Gunas—are the toolkit the Gita gives us. In the next section, we will take this ancient toolkit and use it to examine the very modern world of business AI.

## Part 2: AI in Business Today - The Good, Bad, and Ugly

### 3.1 How Businesses Use AI: Simple Examples You See Every Day

Artificial Intelligence is not just a futuristic idea in movies. It is already a part of how many companies work, often in ways you interact with every day without even realizing it. Here are the four main areas, with simple examples (Davenport & Ronanki, 2018; Iansiti & Lakhani, 2020).

#### 1. Customer Service: The 24/7 Helper

This is one of the most common uses. Have you ever visited a company’s website and a little chat window pops up asking, “Hi, how can I help you today?” That’s often an **AI chatbot**. These programs use a type of AI called Natural Language Processing to understand your questions and pull answers from a database. They can handle simple questions like “What’s my account balance?” or “What are your store hours?” This frees up human customer service agents to handle more complex problems.

#### 2. Hiring and HR: The Resume Scanner

When a company has a job opening, it might get hundreds or thousands of resumes. It’s impossible for humans to read them all carefully. Many companies now use **AI-powered applicant tracking systems**. This software quickly scans every resume for keywords, skills, and experience that match the job description. It can rank candidates and even schedule interviews. The goal is to be faster and find the “best match” from a huge pile of applications.

#### 3. Marketing and Sales: The Personal Shopper

Have you ever shopped for shoes online and then for the next week, you see ads for shoes on every website and app? Or have you seen a section on Amazon or Netflix that says “Recommended for you”? That’s **AI-driven recommendation and personalization**. The AI studies your past behavior—what you’ve bought, watched, or clicked on—and predicts what you might like next. The business goal is to show you the right product at the right time so you are more likely to buy it.

#### 4. Operations and Supply Chain: The Invisible Manager

This is the AI that works behind the scenes to make businesses run smoothly. For example:



- **Inventory Management:** AI in a supermarket's system can predict how many bananas will be sold next week based on past sales, weather, and upcoming holidays. It can then automatically order the right amount so the store doesn't run out or waste food.
- **Predictive Maintenance:** In a factory, sensors on machines can send data to an AI. The AI learns what "healthy" machine vibrations sound like. If it hears a strange new vibration, it can predict that the machine might break down next week and alert a human to fix it *before* it breaks, avoiding costly shutdowns.

These applications show the "Good"—AI helping businesses be more efficient, responsive, and data-smart.

### 3.2 The Problems Businesses Face with AI: The "Bad" and "Ugly"

However, this powerful tool comes with serious problems that companies are struggling to solve. These are the modern "battlefields" where the Gita's wisdom is desperately needed.

#### 1. The Bias Problem: AI Learns Our Prejudices

AI is not magical; it learns from data created by humans. If that data contains human biases, the AI will learn and repeat those biases, often at a massive scale (Noble, 2018). This isn't a theory; it happens.

- **Real Example:** In 2018, Reuters reported that Amazon had to scrap a secret AI recruiting tool because it was **biased against women** (Dastin, 2018). The system was trained to find good candidates by looking at resumes submitted to Amazon over a 10-year period. Since most of those past resumes came from men (a reflection of the male-dominated tech industry), the AI learned that male candidates were preferable. It began downgrading resumes that contained the word "women's" (like "women's chess club captain") and favored candidates from all-male colleges. The AI didn't mean to be sexist; it was just very good at finding and copying the pattern of bias already in Amazon's own history.

#### 2. The Job Problem: Automation vs. Augmentation

This is the big fear: Will AI take my job? The answer is complex. AI *will* automate many routine tasks, both physical (like sorting packages) and mental (like reviewing basic legal documents). A report by McKinsey & Company estimates that by 2030, up to 30% of the tasks people do in their jobs globally could be automated (Manyika et al., 2017). The real question for business is: Do we use AI to **replace** people or to **augment** them? Augmentation means AI acts as a tool that makes humans more capable. For example, an AI could analyze a patient's medical history and suggest three possible diagnoses to a doctor, who then uses their experience and empathy to choose and explain the best one. Replacement would be just having the AI make the final call.

#### 3. The Responsibility Problem: Who Is to Blame?

When a human employee makes a costly mistake, we know who is responsible. With AI, it gets blurry. If an AI hiring tool rejects a perfect candidate because of a bug, who is at fault? The programmer who wrote the code? The manager who decided to use the tool without proper testing? The CEO of the company? Or the AI itself? This is called the "**accountability**



gap.” As AI makes more important decisions, businesses face legal and ethical chaos because our old rules don’t fit this new technology (Boddington, 2017).

### 4. The "Black Box" Problem: The Unexplainable Mind

Many advanced AI systems, especially those using deep learning, are “**black boxes**.” We put data in, we get an answer out, but the process in between—the “thinking”—is so complex that even the engineers who built it cannot fully explain *why* it reached that specific conclusion (Burrell, 2016).

- **Example:** Imagine a bank uses a black-box AI to approve or deny loans. A person gets denied. They ask, “Why?” The bank cannot give a clear answer like, “Your debt-to-income ratio is too high.” The AI’s decision might be based on thousands of subtle, interconnected data points that no human can easily trace. This lack of transparency is dangerous. It makes it hard to fix biases, impossible to explain decisions to customers, and difficult for people to trust the system.

### 3.3 Current "Solutions" That Aren't Working Well

Businesses know these problems exist, but their attempts to fix them are often weak and reactive.

**1. The "Ethics Committee" Band-Aid:** Many big tech companies have created AI ethics boards or principles. This is a good first step, but often these committees have no real power to stop projects. They are treated like a box to check off—“Yes, we thought about ethics”—rather than a core part of how the company makes decisions from the start. It’s like putting a “Drive Safely” sticker on a car with broken brakes.

**2. The "Lock the Door After the Thief is Gone" Approach:** Much of our regulation happens **reactively**. A scandal happens (like Amazon’s biased hiring tool), there’s public outrage, and then maybe a new rule is written. This means the harm is already done. Businesses need **proactive** frameworks that guide them to build things right the first time, not just punish them after they’ve built something harmful.

**3. The "Profit-Only" Mindset:** Ultimately, the biggest failing solution is the mindset itself. If a company’s only true **dharma** (duty) is seen as maximizing shareholder profit this quarter, then ethics, bias, and long-term human impact will always be secondary concerns. You can’t solve a problem if your core goal is part of the problem. An ethics committee at a company with this mindset is like trying to put out a fire while someone else is still pouring gasoline on it.

These problems show that businesses are facing a deep “**dharma sankat**.” They have the power (AI) and a narrow sense of duty (profit), but they lack the wisdom to see their broader duty to society and the principles (like those in the Gita) to guide their actions. In the next section, we will bring the Gita’s toolkit into this messy modern battlefield to see if it can light a better path.

### Part 3: Connecting Gita Wisdom to AI Challenges



This is the heart of my article. Now I will connect the ancient wisdom from the Bhagavad Gita to the real problems businesses face with AI today. This isn't just theory—these ideas can help build better technology.

### 4.1 Dharma and AI: What Is a Company's True Duty?

**The Gita Idea:** Dharma is not a suggestion; it is the essential duty of every being. For a warrior (kshatriya) like Arjuna, dharma is to fight for justice. For a student, it is to learn. Everything has its own purpose (Sivananda, 2000).

**The AI Problem:** Modern business has adopted a narrow idea of corporate dharma. Economist Milton Friedman famously argued that a company's only social responsibility is to increase profits for its shareholders (Friedman, 1970). This has become the unofficial dharma for many corporations. When applied to AI, this means: build whatever AI makes the most money, regardless of its wider impact.

**A Better Way:** The Gita invites us to think bigger. What is the true dharma of a tech company? Is it just to maximize shareholder value? Or is it to **create tools that help humanity progress and flourish?** The Gita teaches that fulfilling one's broader dharma brings stability and harmony; ignoring it leads to chaos (Prabhupada, 1972).

#### Real Example: Two Types of AI Companies

- **Company A (Ignoring Broader Dharma):** This company builds an AI for a social media app. The AI's only job is to maximize "engagement" (time spent scrolling). It learns that showing content that makes users angry or sad keeps them on the app longer. It constantly pushes addictive videos, creating a never-ending, anxiety-filled scroll. It makes huge profits. This is a **rajasic** (driven by desire for activity and profit) and even **tamasic** (creating confusion and mental laziness) use of AI.
- **Company B (Following True Dharma):** This company builds an AI-powered tutoring platform. The AI adapts to each student's unique learning style, identifies gaps in their understanding, and provides personalized exercises. Its purpose is to serve the student's growth. It may also be profitable, but its primary driver is service. This is a **sattvic** (clear, balanced, good) use of AI.

Both companies are "successful" in the narrow, profit-focused view. But only Company B is following a dharma of genuine service and contributing to human well-being.

### 4.2 Nishkama Karma: How to Build AI Without Selfish Attachment

**The Gita Idea:** The core of Krishna's advice is *nishkama karma*: perform your duty with excellence, but without selfish attachment to the results—the fame, money, or victory (Easwaran, 2007, p. 41). This focus on the *quality of the action itself* frees you from anxiety and poor decisions made in desperation.

**The AI Problem:** Tech companies today are drowning in attachment. They are attached to being "first to market," to beating their competitors, to hitting explosive quarterly growth targets. This attachment leads to a "move fast and break things" culture, where safety, ethics, and careful testing are seen as obstacles to the desired result (profit and dominance).

**A Better Way:** What if a company developed AI with the spirit of *nishkama karma*? The goal would shift from "Win at all costs" to "**Build this as well and as ethically as we possibly**



can.” The team would be focused on the excellence of the product and its positive impact, not the stock price bump it might cause.

### Simple Example: Building an AI Medical Assistant

- **With Attachment (Rajasic Mindset):** “Our competitors are close to launching. We must be first! Skip the final round of bias testing on patient data. We’ll fix any issues after launch. Our investors demand a win this quarter!”
- **Without Attachment (Sattvic/Nishkama Karma Mindset):** “Our duty is to create a tool that genuinely helps doctors and doesn’t harm patients. Let’s run every necessary safety and bias check, even if it takes three more months. If our competitor launches first with an inferior product, that’s okay. Our integrity and the quality of our work are what matter most.”

The *nishkama* approach might seem slower, but it builds trust, creates more robust products, and avoids the catastrophic failures that come from cutting corners.

### 4.3 Atman and AI: What Does “Conscious” Really Mean?

**The Gita Idea:** The Gita draws a bright line between the mind/intellect (*manas* and *buddhi*), which processes information, and the **Atman**—the pure, eternal consciousness that is the true self (Satchidananda, 1978, p. 112). Thinking, learning, and problem-solving are activities of the mind. The Atman is the aware *witness* of those activities.

**The AI Debate:** A huge debate in tech is about whether AI can ever be “conscious” or have a “self.” Companies often use words like “intelligent,” “understanding,” and “learning” to describe AI, which makes them sound almost human.

**The Gita’s Clarifying View:** The Gita would offer a clear warning: **“Do not confuse a supremely smart calculator with a conscious being.”** Today’s most advanced AI, like Large Language Models (LLMs), are incredible pattern-matching systems. They process vast amounts of human language data and generate impressive, human-like text. But they have no inner awareness, no sense of “I,” no Atman. They are simulating intelligence without being conscious (Dreyfus, 1992).

**Business Warning:** This confusion is dangerous for two reasons:

1. **It Devalues Humanity:** If we call machines “intelligent” in the same way we are, we start to forget what makes us special—our consciousness, our capacity for genuine empathy, love, and moral reasoning.
2. **It Dodges Responsibility:** If people think an AI is “thinking for itself,” it becomes easier for companies to avoid accountability. They can say, “The AI decided that,” instead of, “We built a system that produced this harmful output.” Remembering the Atman reminds us that responsibility always lies with the conscious human creators, not their unconscious tools.

### 4.4 The Three Gunas: What “Energy” Does Your AI Have?

**The Gita Idea:** Everything in nature is a mix of three qualities (*gunas*): **Sattva** (goodness, clarity), **Rajas** (passion, activity), and **Tamas** (ignorance, inertia) (Prabhupada, 1972, Chapter 14). These determine the character of an object, a decision, or an action.

We can use this as a lens to analyze AI systems and business goals:



### Sattvic AI: Clear, Helpful, Balanced

- **Guided by:** Wisdom, balance, and the desire to truly help.
- **Example:** An AI scheduling assistant that looks at your work meetings, your personal calendar, and your fitness goals to build a daily schedule that protects time for deep work, family, exercise, and rest. Its goal is your holistic well-being.
- **Business Goal:** Sustainable value creation through service.

### Rajasic AI: Active, Competitive, Desire-Driven

- **Guided by:** Passion, desire, and the urge to acquire and win.
- **Example:** An e-commerce AI that notices you looked at a pair of shoes once. It then uses every trick—constant notifications, “limited-time” pop-ups, showing you those shoes on every website you visit—to trigger your fear of missing out (FOMO) and make you buy.
- **Business Goal:** Maximizing engagement, sales, and market share, often by stimulating desire.

### Tamasic AI: Confusing, Addictive, Lazy

- **Guided by:** Ignorance, delusion, and inertia.
- **Example:** A video-streaming AI that learns you will mindlessly watch low-quality, sensational content for hours. It feeds you an endless stream of this to keep your eyes on the screen, degrading your attention span and wasting your time.
- **Business Goal:** Exploiting human weakness for passive consumption and ad revenue.

**My Analysis:** Most of the AI that dominates our attention today is **predominantly Rajasic**. It is driven by the desire for profit, growth, and “winning” the attention economy. Some of it dips into **Tamasic** by promoting addiction and confusion. There is a desperate shortage of **Sattvic AI**—technology designed with clarity, balance, and genuine well-being as its primary goal. The Gita teaches that to find peace and lasting success, we must cultivate Sattva.

### 4.5 The Yoga of AI Development: Three Paths for Tech Companies

The Gita doesn’t prescribe one single path to righteousness. It offers three main *yogas* (paths of spiritual discipline) that can be applied to the discipline of building technology.

#### 1. Karma Yoga for AI: The Path of Selfless Action/Service

- **Gita Teaching:** Fulfill your duty as a form of worship, offering the results of your work selflessly (Easwaran, 2007).
- **For AI Companies:** This means the primary purpose of development should be **service to a real human need**. Engineers and product managers should see themselves as *karma yogis*—their coding and designing is their offering, not just a job. The question is not “Will it sell?” but “**Who will it serve, and how will it make their life better?**” Building an AI tool for farmers to predict crop diseases is Karma Yoga. Building an AI to write spam emails is not.

#### 2. Jnana Yoga for AI: The Path of Knowledge/Wisdom

- **Gita Teaching:** Pursue true knowledge and discernment to see beyond illusion (Sivananda, 2000).



- **For AI Companies:** This means **deeply understanding the technology you create**. It's the opposite of the "black box" problem. Jnana Yoga demands rigorous study, transparency, and humility. It means your engineers strive to know *how* and *why* the AI works, and your leaders have the wisdom to understand its long-term societal impacts. It is committing to lifelong learning about ethics, bias, and philosophy, not just computer science.

### 3. Bhakti Yoga for AI: The Path of Devotion/Connection

- **Gita Teaching:** Cultivate love, devotion, and a sense of sacred connection to the divine in all (Prabhupada, 1972).
- **For AI Companies:** This translates to **cultivating deep care and connection for the people affected by your AI**. It is empathy as a core business practice. A Bhakti Yogi CEO would ask: "Do we love our users, or are we just exploiting them? Do we feel connected to the community our AI will impact?" This path fosters ethical design because you cannot willingly harm someone you feel devoted to serving.

The most complete, ethical approach would integrate all three paths: building AI as an act of service (**Karma Yoga**), with deep understanding and wisdom (**Jnana Yoga**), and with genuine love and care for humanity (**Bhakti Yoga**). This is the holistic, Gita-inspired framework we need.

### Part 4: Practical Ideas - Building "Gita-Inspired AI"

Now that we've connected the Gita's wisdom to AI's problems, let's get practical. How can a business actually use these ideas? This section offers tools and visions for building AI with the Gita as a guide.

#### 5.1 A New Checklist for AI Projects: Four Gita Questions

Before any company writes a single line of code for a new AI project, the leadership team should sit down and ask four simple questions based on the Gita's core ideas. This checklist is a practical way to make ancient wisdom part of modern decision-making.

##### 1. The Dharma Check: "What is our true duty here?"

- **The Question:** Does this AI project align with our company's deepest purpose—our *dharma*? Are we building this because it is the right thing to do for society, or only because we can make money from it?
- **What to Do:** Write down your company's mission statement. Then, write a one-sentence purpose for the AI project. If the project's purpose is just "increase ad revenue by 15%," but your company's mission is "to connect people meaningfully," you have a *dharma* conflict. The project might need to be redesigned to truly serve the mission.

##### 2. The Karma Check: "Have we honestly thought about all the ripples?"

- **The Question:** Have we carefully mapped out the possible consequences (*karma*) of this AI? Not just the good results we want, but the potential harms, biases, and unintended side effects it could create for users, employees, and society?
- **What to Do:** Hold a "pre-mortem" brainstorming session. Imagine it's one year after launch, and the project has failed horribly or caused harm. Have everyone write



down *why* it failed. Did the AI amplify bias? Did it replace jobs without a plan? Did it create an addiction? This exercise, grounded in the law of *karma*, helps teams see risks *before* they happen.

### 3. The Gunas Check: “What energy are we putting into the world?”

- The Question
- Is this project fundamentally Sattvic (balancing/helpful), Rajasic (aggressive/desire-based), or Tamasic (exploitive/harmful)
- What to Do: Rate the project on a simple scale:

Sattvic (High Score): Enhances understanding, learning, health, true connections

Rajasic (Medium Score): Emphasizes competition, growth, stimulation, and profit

Tamasic (Low Score): Prone to causing confusion, addiction, waste, or injury.

- “If the score on the Rajasic-Tamasic scale is high, the project needs serious reconsideration to make adjustments for more Sattvic qualities.”
- 4. The Nishkama Check: “Are we attached to the wrong prize?”
- The Question: Are we doing this AI thing for the right reasons—to deliver stellar work that makes an important contribution to the world—or have we become too fixated on things such as “first to market,” “beat Company X,” and “hit Q3 targets at all costs”?
- **What to Do:** The leader should ask the team: “If we knew we would *not* be first to market, and our competitor might get more initial praise, would we still build this product the exact same careful, ethical way?” If the answer is “no,” then *nishkama karma* is missing. The team’s motivation is based on fear and attachment, which the Gita warns leads to poor judgment.

### 5.2 Gita-Based Leadership for AI Companies

Building better technology starts with better leaders. A Gita-inspired leader in tech would act less like a traditional, profit-obsessed CEO and more like **Lord Krishna—a guide, charioteer, and wise counselor.**

#### 1. Leaders as Modern Krishnas: The Guide in the Chariot.

Krishna did not fight Arjuna’s battle for him. He stood beside him, as his charioteer, and provided the clarity and perspective Arjuna needed to act (Easwaran, 2007). A Gita-based CEO would do the same. They wouldn’t just give orders about AI strategy. They would **facilitate deep, ethical discussions**, ask the four checklist questions, and help their team (the modern Arjuna) see their *dharma* clearly amidst the “battlefield” of market pressures.

#### 2. Decision-Making for the Long-Term Dharma.

Most corporate decisions look at the next quarter. A Gita-inspired leader looks at the next generation. They ask: “What is the *dharmaic* path that will create lasting good, even if it means slower growth or less profit now?” (Sivananda, 2000). For example, they would invest their money in bringing an AI tutoring platform into underfunded schools over pumping money into an addictive gaming AI that would make cash faster.

#### 3. Promoting Selfless Service (Seva).



Krishna teaches that work performed as an offering without self-interest is the highest form of activity itself-Prabhupada 1972. A leader can institute this into company culture. This may mean:

- “Seva Sabbaticals”: Giving engineers the ability to use 10% of their time in pro-bono AI building for nonprofits.
- Impact Metrics: It measures and rewards teams based on the actual verified positive user outcomes-not just on product launch dates. Example: "student test scores improved by X% using our tutor"
- It's internal language, shifting from "We're crushing the competition!" to "We're serving our users with excellence."

### 5.3 Case Study: What Would a "Gita-Inspired Tech Company" Look Like?

Let's imagine a startup "DharmaTech" with a project to make good AI. This is how they would operate differently:

Mission Statement Focused on Dharma:

Typical Tech Mission: "To dominate the global AI market."

DharmaTech's Mission: "To develop Sattvic artificial intelligence that enhances human wisdom, well-being, and purposeful action."

Regular "Ethics Reflections" Based on Gita Concepts:

Every other Friday, the entire company holds a "Dharma Dialogue" hour. It's not a business meeting. They may:

Discuss with your partner a news headline about an AI ethics scandal through the lens of Three Gunas.

Begin by reading a verse from the Gita that refers to Nishkama karma and relate this project.

Apply the Four Question Checklist for a new product idea.

Measuring Success by Positive Impact:

- DharmaTech would have its quarterly reports with two dashboards:
- Financial Health, like Revenue, Costs, etc. (They need to be sustainable)

Dharma Impact: Metrics

- User well-being scores
- Number of jobs augmented (not replaced) by their tools
- Reduction in reported levels of stress or anxiety through the use of their product
- Diversity and fairness audits of their algorithms
- Promotions and bonuses will be linked to both dashboards.

**Radical Transparency About AI Limitations:**

In its marketing and user agreements, DharmaTech would be clear:

- "We see artificial intelligence as being a very advanced form of a pattern-matcher; it is not conscious or feeling. Careful judgment should always confirm its results."
- "Here is a simplified explanation of how our main algorithm works, the data it was trained on, and its known limitations."



Such candor, grounded in the Gita's distinction between mind (*Manas*) and real consciousness (*Atman*), fosters trusting relations and educates society in general.

**Conclusion of Part 4:** These are not impossible ideas. They are choices. A company can choose to add a *Dharma Check* to its project charters. A manager can choose to lead like a guide, not just a boss. By embedding the Gita's practical wisdom into their daily operations, businesses can start building AI that doesn't just succeed in the market, but succeeds in lifting humanity up. The final section of this article will conclude by looking back at Arjuna and the CEO, and the path forward they can now see.

## Conclusion: The Battlefield of Business

### 6.1 Main Points Again

This journey from the plains of Kurukshetra to the server rooms of Silicon Valley has shown us one clear truth: the 2,000-year-old wisdom of the Bhagavad Gita is not locked in the past. It is a surprisingly practical and urgent guide for one of the most modern problems we face—how to build and use Artificial Intelligence in business.

The Gita does not give us code, but it gives us something more important: a **moral and philosophical framework**. We learned that a company's true **dharma** (duty) is broader than just making money—it is to serve society. The principle of **nishkama karma** teaches us to focus on doing excellent, ethical work itself, not just on winning the profit race. By understanding the **Atman**, we remember that human consciousness is sacred and different from machine intelligence, which stops us from devaluing ourselves or dodging responsibility. And the lens of the **Three Gunas** gives us simple language to ask if our technology is truly helpful (sattvic), merely greedy (rajasic), or actually harmful (tamasic).

Business today needs more than brilliant engineers and savvy marketers. It needs **wisdom**. It needs leaders who can answer not just “Can we build it?” but “**Should we build it?**” and “**How do we build it right?**”

### 6.2 Final Thought: The Choice on the Modern Battlefield

We started by comparing Arjuna on the ancient battlefield to a CEO in a modern boardroom. Their crises were the same: a “dharma sankat,” a confusion about right action under immense pressure.

Arjuna could not run from his battlefield. Similarly, businesses cannot and should not run from AI. It is the new battlefield of global competition, innovation, and progress. The question for today's leaders is not *whether* to engage with AI. Like Arjuna, they are already on the field. **The only choice is *how* they will fight.**

Is it going to be an action of fear, greed, and attachment: slash ethics to be first in the market, exploit data without care, and see employees and customers as mere numbers to optimize? This is the rajasic and tamasic path. It might bring temporary success, but as the Gita would teach, action originating from these qualities leads to bondage, chaos, and suffering.

Alternatively, will they act in clarity, duty, and wisdom as taught by Krishna? Will they see themselves as guides and servants, building sattvic AI that solves real-world problems? Will they lead their companies with a higher dharma by focusing on the quality of the work and the



positive impact it has on the world? This path leads to innovation that is profitable but also righteous and sustainable.

### **6.3 Call to Action**

Therefore, my call to action is for the next generation of builders and leaders—the students in business, computer science, and engineering classes.

**Do not just read your tech manuals and business case studies.** Pick up a copy of the Bhagavad Gita. Read it not as a religious text, but as the ultimate playbook for ethical leadership in a complex world. Discuss its ideas in your classrooms and clubs. When you work on your next coding project or business plan, ask the four Gita questions: *Dharma, Karma, Gunas, Nishkama*.

The challenges posed by AI are profound. They're about power, about justice, about consciousness – about the very future of human dignity. We won't fix these problems with algorithms. We need the ancient human wisdom that has gotten us through moral crises for millennia. The battlefield is here. The choice remains ours. Let us pick up our tools—computer and scripture—and choose to build a future that will prove to be wise, kind, and enlightened.

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